

31 July 2019

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Re Official Information Request – Impact on technology investment

I refer to your official information request dated 24 June 2019 to the MoH and transferred from the MoH to Auckland DHB on 10 July 2019 requesting the following information:

I am researching the impact of information technology investment in health across New Zealand in regards to its impact on access and equity of access to health care. This is with the hypothesis that integrated electronic health records support and promote access to essential health care for the New Zealand population.

To achieve this, I shall be taking advantage of discontinuities in the stages at which General Practices and District Health Boards have implemented electronic health records. As such, I am requesting whether each respective DHB and GP have implemented an electronic health record. For ease of the request, I have attached a template with the required information.

Auckland District Health Board does not have an Electronic Health Record. What we do have is a Computerised Clinical Record that is created using digital image capture to convert hard copy documents into digital images, and electronic documents sent via interfaces to consolidate documents pertaining to the care and treatment of each patient in one centralised record.

The ADHB Computerised Clinical Record was first implemented in September 2002 with a phased roll out to the four main hospitals over a period of 6 months. Interfaces with existing electronic documents (e.g. clinical letters, lab results) were phased in over the following year or so.

GPs do not have access to the entire ADHB Computerised Clinical Record. They do have access to lab results, dispensing, clinical letters, discharge summaries and radiology images via Testsafe.

Patients do not have access to any ADHB clinical systems remotely, but all can request copies of documentation under the Privacy Act provisions.

Name of DHB	Is an Electronic Health	Date of Implementation	Do GPs have access to Electronic Health Record?	Can Patients access any of/all of their Electronic Health Record?
ADHB	No	N/A	No	No

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully

Ailsa Claire, OBE

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Chief Executive