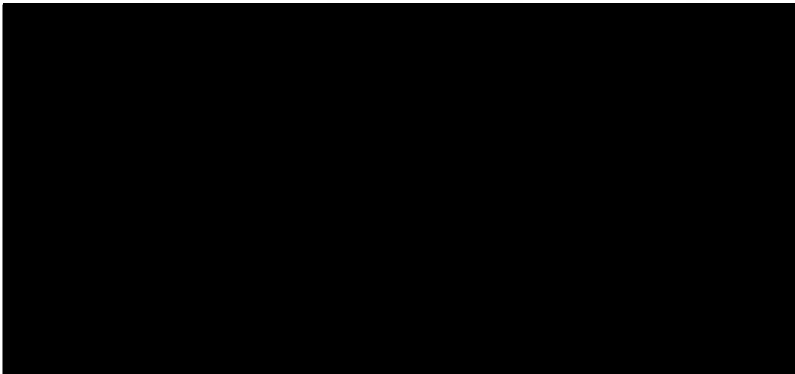


24 July 2019



Re: Official Information Act request – Meal Services

I refer to your Official Information Act request dated 13 June 2019 requesting the following information

A list of incidents since August 19, 2018 when patients with allergies or dietary requirements got the wrong meal. For each incident please provide the date, where in the hospital it happened, whether the affected patient was an adult or child, and whether harm occurred (such as an allergic reaction).

Copies of any reports or summary documents produced after investigations or reviews of the inpatient food service and the wrong delivery of meals to patients with allergies or dietary requirements.

With respect to the first of your above requests, we have provided an excel report from the web based incident management system used within Auckland DHB – Datix. This report has been amended to provide the following requirements as per your query:

- Date of incident
- Location of incident
- Adult or Child
- Harm or No-Harm

Regarding your second request, We are withholding this information under s9(2)(b)(ii) OIA – releasing this information would be likely to unreasonably prejudice the commercial position of both Auckland DHB and the service provider

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive

Incident date	Location	Adult or Child	Incident Severity
20/08/2018	Ward 72	Adult	No Harm
31/10/2018	Ward 42	Adult	No Harm
09/11/2018	Ward 25	Child	No Harm
05/01/2019	Ward 68	Adult	No Harm
31/01/2019	Ward 31	Adult	No Harm
11/03/2019	Ward 26A	Child	No Harm
08/04/2019	Ward 25	Child	No Harm
16/04/2019	Ward 26A	Child	No Harm
25/04/2019	Ward 64	Adult	No Harm

