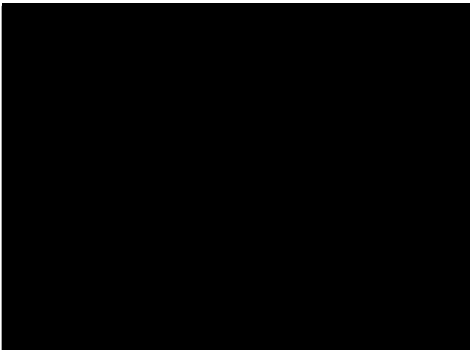


12 August 2019



**Re: Official Information Act request – MRI staffing levels**

I refer to your Official Information Act request dated 29 July 2019 requesting the following information:

We are requesting the following information pursuant to the Official Information Act 1982.

**Could you please provide the following information in respect of MRI staffing levels at ADHB:**

**Resignations**

**Total number of resignations of MRI techs so far this calendar year.**

**For each resignation:**

- **The date of resignation and the notice period actually worked.**
- **The FTE of the role that was resigned from.**
- **Years of service in that role prior to resignation.**
- **The experience level of the staff member at the time of their resignation (junior, experienced or senior) where junior is 0-2 years of post-qualification experience, experienced is 2-5 years of experience, and senior is 5+ years' experience.**

This is included in the first spread sheet of the attached workbook titled "Resignations and recruitment".

## Recruitment

Total number of hired MRI techs so far this calendar year, including MRI trainees promoted to staff MRI tech roles.

For each hire/promotion:

- The start date, and if they have subsequently resigned, their resignation date.
- The FTE of the role.
- The experience level of the staff member at the time of their being hired/promoted (junior, experienced or senior) where junior is 0-2 years of post-qualification experience, experienced is 2-5 years of experience, and senior is 5+ years' experience.

This is included in the first spread sheet of the attached workbook titled "Resignations and recruitment".

## FTE

- Budgeted FTE at 29/7/19, 30/6/19, 31/3/19, 31/12/18.
- Actual FTE at 29/7/19, 30/6/19, 31/3/19, 31/12/18.
- Total FTE of Actual FTE which is currently vacant due to parental leave etc.

This is included in the second spread sheet of the attached workbook titled "FTE".

## Services

- Current expenditure on outsourcing MRI and total number of outsourced MRI exams (both private and inter-DHB).

This is included in the third spread sheet of the attached workbook titled "Outsourcing Cost\_Volume".

- What services, if any, have had to be stopped or cut back due to understaffing? If cut back, to what extent.

Previously on the basis of being near on fully staffed, we were able to run our magnets as per the following:

- ACH magnet from 07:30 until 20:00
- GCC magnet from 08:00 until 19:30
- SSH magnet from 08:00 until 16:30 routinely with approximately 2 extended days (until 19:30) per week

As a result of the recent resignations we have had to reduce services across Starship and Greenlane we are only able to continue to run the ACH magnet until 20:00, the GCC and SSH magnets now do not run beyond 16:30.

## DHB response

**What strategies does the DHB have in place to address the MRI staffing crisis?**

Rebuild of the workforce through recruitment and training  
Demand management  
Review of retention opportunities

**What practical steps have been taken to action those strategies?**

The DHB is currently undertaking the following initiatives:

- Communication out to the referring services advising of the situation/demand management
- ELT/Board level escalation of the current situation
- Active recruitment including the following:
  - Local advertising
  - International advertising
  - International recruitment agencies
  - Locum
- Alternative staffing options e.g. MR Assistant as 2<sup>nd</sup> person for periods of cover

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE  
Chief Executive

## RESIGNATIONS AND RECRUITMENT

Resignations	FTE	Date of Resignation	Notice Period Worked	Last Work Day	Years of Experience in that Role (Qualified MRI MIT)	Start Date as Trainee in MRI	Experience Level
Staff Member 1	1.0	April 2019	4 Weeks	May 2019	6 months	Jan 2017	Junior
Staff Member 2	1.0	April 2019	4 Weeks	May 2019	6 years	Mar 2010	Senior
Staff Member 3	1.0	May 2019	4 Weeks	May 2019	6 months	Jan 2016	Junior
Staff Member 4	0.6	May 2019	4 Weeks	June 2019	7 ½ years	Mar 2010	Senior
Staff Member 5	1.0	July 2019	4 Weeks	August 2019	8 months	Dec 2016	Junior

Recruitment	FTE	Start Date	Resignation Date	Experience Level
Staff Member 1	1.0	Sept 2019	n/a	Trainee MRI MIT

**FTE**

	31/12/2018	31/03/2019	30/06/2019	29/07/2019
<b>Staffing FTE</b>				
<b>MRI Budget</b>	11.50	12.50	12.50	12.50
<b>MRI Actual</b>	11.60	11.00	8.00	6.60

Parental leave FTE not included in Actual

0                      0.6                      0.6                      0.6

**OUTSOURCING COST VOLUME**

Outsourcing Costs	Q3-17 30/09/17	Q4-17 31/12/17	Q1-18 31/03/18	Q2-18 30/06/18	Q3-18 30/09/18	Q4-18 31/12/18	Q1-19 31/03/19	Q2-19 30/06/19
MRI Expenditure	465,638.50	425,477.70	359,278.78	345,973.12	392,608.87	403,580.41	486,966.12	427,393.98
MRI Patients	516	464	361	386	440	458	579	507

*We do not outsource to any other DHB*

*Some referrals from tertiary/quarternary speciality services, where clinically appropriate are 'repatriated' to domicile DHB*