

# Official Information Act Requests - Statistics

## Background

"Building on New Zealand's democratic tradition" the [New Zealand] government has committed to actively releasing high value public data.

It is maintained that through this commitment New Zealand citizens and businesses can expect a more efficient and "accountable" public sector, more services tailored to their needs, and a greater level of participation in shaping government decisions."

A work programme, jointly sponsored by the State Services Commissioner and the Chief Ombudsman aimed at improving the way the Official Information Act (OIA) works to ensure that government agencies met their obligations effectively and in doing so supported the Government's 2016-18 National Action Plan under the international Open Government Partnership; began in earnest in 2017.

## Auckland DHB Position

In recent years, Auckland District Health Board has received an increasing number of requests. The statistics below provide a high level summary of the volume received, our timeliness in responding and how we are performing.

These statistics are also reported to the State Services Commission on a 6-monthly basis and published on their website.

## Of Note

Since the joint sponsored work programme commenced Auckland DHB has seen:

1. An increase in the number of information requests from the public and in particular, media and political parties themselves
2. In the last 12 months while the number of requests may have dipped the complexity has increased significantly with many:
  - 2.1 Taking an inordinate amount of time to collate the data response required
  - 2.2 Using large data sets that require a high level of context applied
  - 2.3 Involving multi departments and groups to answer
3. Auckland DHB now proactively publishes OIA on its external website and is actively directing the public to visit the site before making a request as what they require may already exist.

If any Board member is interested in the work that is occurring in this space then a visit to the State Services Commission website would be valuable.

<http://www.ssc.govt.nz/search/node/oia>

## OIA Statistics Financial Year 2020/21 (1 July 2020 and 30 June 2021)

Measure	Result (n)
Number of requests that were completed between 1 July 2020 and 30 June 2021	269
Number of OIA requests the agency was unable to complete within the legislated timeframe	16
Number of responses to OIA requests that were published on the agencies website 1 July 2020 and 30 June 2021	171
Number of Ombudsman complaints notified to the agency between 1 July 2020 and 30 June 2021	2
Number of OIA formal views formed by the Ombudsman against the agency between 1 July 2020 and 30 June 2021	0

## OIA Statistics by Financial Year (1 July to 30 June 2007 to 2021)

Year	Total Requests Received	Number of Complaints to the Ombudsman
1 July 2020 – 30 June 2021	269	2
1 July 2019 – 30 June 2020	215	4
1 July 2018 – 30 June 2019	176	4
1 July 2017 – 30 June 2018	230	2
1 July 2016 – 30 June 2017	225	5
1 July 2015 – 30 June 2016	211	na
1 July 2014 – 30 June 2015	190	5
1 July 2013 – 30 June 2014	149	2
1 July 2012 - 30 June 2013	139	2
1 July 2011 - 30 June 2012	92	3
1 July 2010 - 30 June 2011	85	1
1 July 2009 - 30 June 2010	62	5
1 July 2008 - 30 June 2009	101	9
1 July 2007 - 30 June 2008	143	3