

Worried?



Kōrero Mai
Talk to me

**If you are worried
about a change in your condition
or that of a loved one and you are
not getting the response you need,
here's what to do:**



**Press the Call button
Talk to the Nurse**



If you are still worried:



**Press the Call button or
go to the front desk
Ask to talk to the
Nurse in Charge**



If you are still worried:



**Call 0800 969 999
Let the contact centre know
this is a Kōrero Mai | Talk to me call**

**They will ask you for your
ward number and room number**

**A Senior Clinician will be in contact with
you within the next 15 minutes.**

Please talk to us

Te Whatu Ora
Health New Zealand

