

17 May 2022

**Re: Official Information Act request – Short Staffing Data - ADHB Ref: 20220301-1191**

I refer to your Official Information Act request dated 29 March 2022 requesting the following information:

**We would like to request a report on short staffing Datix that have been collected in the last 5 years.**

**I am aware that the system was not set up to distinguish these for quite some time so it might need to be in 2 reports from that date where themes were captured onwards and before.**

**What we would like to see is:**

**How many incidents month by month.**

**Themes.**

**Remedial actions put in place by themes.**

**We were presented some themes of Datix some months ago during the patient attender discussions, so some of this time frame has already been collated.**

In a discussion between you, Jacob Toner and Mark Fenwick on 21 April you clarified this to:

**Data on short staffing from the last five years to date covering the nursing, healthcare assistant and, if possible, midwifery, workforces that captures:**

- **themes**
- **causal factors**
- **actions by theme taken to address the causal factors.**


## **Response**

Please see Attachment 1. Short Staffing Data.

This report the Attachment represents was produced by using all three short-staffing incident sub-classifications in DATIX (As per the screenshot below) and by putting a filter by incident reporter subtype Nurse, Health Care Assistant and Midwife as per the clarified request.

Note the DATIX system went live on 01/04/2017 therefore this report has data from 01/04/2017 – 01/04/2022 (5 years).

**Incident classification**  
*Datix Common Classification System 2 (CCS2)*

\* Incident affecting  Organisation

Worker = Employee, Student, Volunteer, Contractor, Temp

\* Incident type tier one

\* Incident type tier two

Incident type tier three

**Incident details**

\* Brief Summary of the Event

1. Enter facts, not opinions (simple & short summary).  
 2. Do not enter names of people.

**Insufficient numbers of healthcare professional staff**  
**Insufficient numbers of non professional healthcare staff**  
**Insufficient numbers of support staff (non healthcare staff)**

In the report we address your request for themes, causal factors and actions with the charts:

1. Number of short staffing incidents by directorate and incident submitted month
2. Primary Causal factor as a pie chart, added a filter to filter data by the directorate
3. Primary Causal factor grouped by the year, added a filter to filter data by the directorate

We trust you find this information useful.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours sincerely,



Ailsa Claire, OBE  
**Chief Executive**

**Encl.**

*Attachment 1. Short Staffing Data*