

Phases of Omicron

Phase 1: No community cases

		Phase 2: Contain				Phase 3: Surge			Phase 4: Peak		
		Response: Prepare for Surge				Response: Activate Surge Plans			Response: Activate Peak Plans		
Functional Area	Activities and actions to respond to Omicron Community case and Surge	Owner of action	Status of action	Trigger to move to Surge	Measure	Activities and actions to respond to Surge	Trigger to move to Peak	Measure	Activities and actions to respond to Peak	Trigger to move out of Peak	Measure
EQUITY	Continue to prioritise and promote Māori & Pacific vaccination whānau approach (boosters, 5-11 year olds and remaining Dose 1 & 2)		Implemented								
	Monitor capacity constraints across delivery models and prioritise Māori and Pacific providers		Implemented								
MĀORI	Contracts and funding sorted for Surge	Karl	Implemented								
	Provider Surge Vaccination plan developed and completed	Karl	In Progress								
	Community Communications developed and ready to deploy	Erin	Ready to implement								
	Set-up Provider staff availability reporting		Implemented								
PACIFIC	Contracts and funding sorted for Surge	Anna	In Progress								
	Provider Surge Vaccination plan developed and completed	Anna	In Progress								
	Community Communications developed and ready to deploy	Erin	Ready to implement								
	Set-up Provider staff availability reporting		Implemented								
WORKFORCE	Build and recruit surge talent pool to ensure we have sufficient capacity (Covid-19 Vaccinators)	Vanessa	Ready to implement		% Provider staff unavailable						
	Prepare and monitor existing surge workforce pool	Vanessa	Ready to implement								
	Sign in sheet for all staff on Vaxx sites completed daily	Vanessa	Implemented		% Staff on sick leave						
	Bubbles at NRHCC and in vax sites as possible	Vanessa	Ready to implement		Hospital increase in alert level						
DELIVERY MODE	Monitor demand and queue times (30k capacity /day)	PMO	Implemented								
	Quantify vaccination capacity during surge with social distancing and potential staffing shortages	Heather	In Progress								
	Prepare to convert existing sites to outside vax settings or drive throughs	Implementation Team	Implemented								
	Identify drive-thru's that can have a tent to accommodate walk-ins	Implementation Team	Implemented								
	Identify community sites that could be used as RATs distribution sites	Implementation Team	Ready to implement								
	Plan, prepare and get ready to implement a CBD walk-in site (location tbc) to activate as a surge site	Implementation Team	Implemented								
	- CIR/Collateral/media/comms/deliverables/staffing										
	Plan, prepare and get ready to implement Westgate Drive-thru and be ready to activate as an additional surge site:	Implementation Team	Implemented								
	- CIR/Collateral/media/comms/deliverables/staffing/additional security										
	Prepare for additional drive-thru surge site	Implementation Team	Implemented								
	Plan, prepare and get ready to implement RATs distribution sites in existing drive-thru sites	Implementation Team	Ready to implement								
	Digital requirements: prepare new sites and any potential changes of existing sites for surge	Will	Implemented								
	Prepare for possible interval change between doses - incorporate into surge planning	Programme Lead	Implemented								
	Evaluate and identify community sites that can test and Vaxx	Implementation Team	Ready to implement								
Identify requirements and preparation to vaccinate in a red traffic light system	Anthony	Implemented									
Increase security at sites and set up security protocols /plans and triggers for when to call police for sites	Ops Leads	Implemented									
Sites to prepare for traffic management plans for issues when drive-thru sites are busy in Surge	Implementation Team	Ready to implement									
OUTREACH	Test / vax/ CIQ integration of outreach	Angela	In Progress								
	Prepare and plan to increase Outreach capacity - vehicles (vans) and staff	Angela	In Progress								
	Ramp up ARC outreach programme	Kate	Implemented								
PRIMARY CARE	Prepare Pharmacies to anticipate the need for outdoor vaccination settings if viable. Pharmacies to implement	Michael	Ready to implement								
	Plan and prepare Pharmacies for possible crowd control during Surge	Michael	Ready to implement								
	GPs: Co-administration of immunisations where possible i.e. covid-19 & MMR	Leanne	Ready to implement								
	Ensure primary care providers are planning ahead regarding vaccine and consumable requirements as delivery capacity is likely to be reduced in surge	Leanne	Implemented								
	Adhering to PPE and streaming (low risk / high risk clients) guidance provided by NRHCC	Leanne / Michael	Ready to implement								
SUPPLY CHAIN	General Practice develop re-use of RAG tool (or similar) so GP capacity and sustainability are visible to NRHCC.	Leanne	Ready to implement								
	Prepare to protect supply chains and surge vax into site fridges	Andy	Implemented								
VACCINATION BOOKINGS	Notify Primary Care of stock management and projected supply pre and during Surge	Andy	Implemented								
	Stock pile collateral for new site set-ups	Andy	Ready to implement								
COMMS	Plan what to do with site bookings & capacity in surge	Heather	Almost Complete								
	Identify when to stop bookings at provider sites to hold capacity for Māori and Pacific walk-ins and advising vax Healthline	SLT	Ready to implement								
	Identify when and the trigger to stop Site bookings	SLT	Ready to implement								
	Increase: Booster Comms	Tracie	Implemented								
	Prepare for heavily focussed Booster Communications	Tracie	Ready to implement								
	Develop Communications: Whanau Protection	Erin	Ready to implement								
	Prepare Surge Comms: New sites, changes to sites, Booster, Equity and bookings	Tracie	Ready to implement								
	Ensure clarity of messaging in Surge - e.g.: mitigate variances in booking v walk-in messaging	Tracie	Ready to implement								
	Pacific Communications: Pre-surge + Surge	Tracie	In Progress								
	Community Communications developed and ready to deploy	Tracie	In Progress								
Develop proactive Public Relations (PR) plan - Everything you need to know about Omicron and Vaccinations	Tracie	Almost Complete									