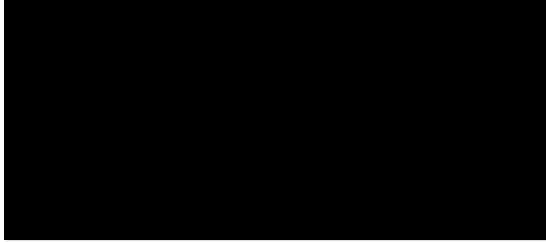


16 June 2020



Auckland DHB
Chief Executive's Office
Level 1
Building 37
Auckland City Hospital
PO Box 92189
Victoria Street West
Auckland 1142
Ph: (09) 630-9943 ext: 22342
Email: ailsac@adhb.govt.nz

Re Official Information Request – General practice utilisation rates

I refer to your official information request dated 26 May 2020 to the MoH and transferred from the MoH to Auckland DHB on 26 May 2020 requesting the following information:

I would like the following information please:

General Practice utilisation rates by:

- **age band at a national level and for the three Auckland DHBs**
- **age band and gender at a national level and for the three Auckland DHBs and age band, gender and ethnicity at a national level and for the three Auckland DHBs**

The metropolitan Auckland DHBs have only recently started to collect the data requested. We do not have national data. Thus, we are only able to provide you with the current data for the metropolitan Auckland region. Data for previous years is not held by the DHB. Further, it is highlighted that at this time general practices do not necessarily record consultations in a consistent manner. Further Primary Healthcare Organisations use differing methodologies to capture the data from general practices. Thus the data cannot be relied upon to be accurate. The quality of the data should improve over time as we move to more consistency.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive

Time Period 01 April 2019 - 29 March 2020
 The DHB is based on where the practice is located
 Population as at 1 March 2020

| DHB | Ethnicity | Age Band | Gender | Consults | Population | Rate |
|----------|-----------|----------|--------|----------|------------|------|
| Auckland | Māori | 00-04 | F | 6945 | 4920 | 1.41 |
| Auckland | Māori | 00-04 | M | 7665 | 4974 | 1.54 |
| Auckland | Pacific | 00-04 | F | 14240 | 10598 | 1.34 |
| Auckland | Pacific | 00-04 | M | 15513 | 11290 | 1.37 |
| Auckland | Asian | 00-04 | F | 29043 | 22845 | 1.27 |
| Auckland | Asian | 00-04 | M | 32304 | 24434 | 1.32 |
| Auckland | Other | 00-04 | F | 22124 | 24860 | 0.89 |
| Auckland | Other | 00-04 | M | 24723 | 26526 | 0.93 |
| Auckland | Māori | 05-14 | F | 7420 | 12036 | 0.62 |
| Auckland | Māori | 05-14 | M | 8301 | 13521 | 0.61 |
| Auckland | Pacific | 05-14 | F | 16963 | 31270 | 0.54 |
| Auckland | Pacific | 05-14 | M | 17619 | 32085 | 0.55 |
| Auckland | Asian | 05-14 | F | 25844 | 50665 | 0.51 |
| Auckland | Asian | 05-14 | M | 28279 | 51524 | 0.55 |
| Auckland | Other | 05-14 | F | 26686 | 68337 | 0.39 |
| Auckland | Other | 05-14 | M | 27721 | 71323 | 0.39 |
| Auckland | Māori | 15-24 | F | 11407 | 13305 | 0.86 |
| Auckland | Māori | 15-24 | M | 5745 | 11845 | 0.49 |
| Auckland | Pacific | 15-24 | F | 19438 | 33485 | 0.58 |
| Auckland | Pacific | 15-24 | M | 13026 | 31546 | 0.41 |
| Auckland | Asian | 15-24 | F | 23566 | 44715 | 0.53 |
| Auckland | Asian | 15-24 | M | 16802 | 44004 | 0.38 |
| Auckland | Other | 15-24 | F | 57709 | 77222 | 0.75 |
| Auckland | Other | 15-24 | M | 28974 | 70586 | 0.41 |
| Auckland | Māori | 25-44 | F | 21320 | 23094 | 0.92 |
| Auckland | Māori | 25-44 | M | 12495 | 21070 | 0.59 |
| Auckland | Pacific | 25-44 | F | 41556 | 54510 | 0.76 |
| Auckland | Pacific | 25-44 | M | 29611 | 48800 | 0.61 |
| Auckland | Asian | 25-44 | F | 109936 | 184630 | 0.60 |
| Auckland | Asian | 25-44 | M | 71953 | 168233 | 0.43 |
| Auckland | Other | 25-44 | F | 138121 | 212297 | 0.65 |
| Auckland | Other | 25-44 | M | 79257 | 190778 | 0.42 |
| Auckland | Māori | 45-64 | F | 23468 | 17418 | 1.35 |
| Auckland | Māori | 45-64 | M | 17431 | 17405 | 1.00 |
| Auckland | Pacific | 45-64 | F | 51018 | 42285 | 1.21 |
| Auckland | Pacific | 45-64 | M | 42657 | 38970 | 1.09 |
| Auckland | Asian | 45-64 | F | 82182 | 108071 | 0.76 |
| Auckland | Asian | 45-64 | M | 64941 | 89587 | 0.72 |
| Auckland | Other | 45-64 | F | 147498 | 190148 | 0.78 |
| Auckland | Other | 45-64 | M | 136738 | 196051 | 0.70 |
| Auckland | Māori | 65+ | F | 9508 | 5796 | 1.64 |
| Auckland | Māori | 65+ | M | 8033 | 4671 | 1.72 |
| Auckland | Pacific | 65+ | F | 28038 | 18626 | 1.51 |
| Auckland | Pacific | 65+ | M | 23923 | 15098 | 1.58 |
| Auckland | Asian | 65+ | F | 48565 | 50298 | 0.97 |
| Auckland | Asian | 65+ | M | 45484 | 44755 | 1.02 |
| Auckland | Other | 65+ | F | 156212 | 120220 | 1.30 |
| Auckland | Other | 65+ | M | 138288 | 110897 | 1.25 |

| DHB | Ethnicity | Age Band | Gender | Consults | Population | Rate |
|-----------|-----------|----------|--------|----------|------------|------|
| Waitematā | Māori | 00-04 | F | 11809 | 6567 | 1.80 |
| Waitematā | Māori | 00-04 | M | 12554 | 6902 | 1.82 |
| Waitematā | Pacific | 00-04 | F | 8227 | 5440 | 1.51 |
| Waitematā | Pacific | 00-04 | M | 9037 | 5762 | 1.57 |
| Waitematā | Asian | 00-04 | F | 22667 | 18655 | 1.22 |
| Waitematā | Asian | 00-04 | M | 26140 | 19687 | 1.33 |
| Waitematā | Other | 00-04 | F | 33159 | 32266 | 1.03 |
| Waitematā | Other | 00-04 | M | 36386 | 33338 | 1.09 |
| Waitematā | Māori | 05-14 | F | 12210 | 16180 | 0.75 |
| Waitematā | Māori | 05-14 | M | 13235 | 17610 | 0.75 |
| Waitematā | Pacific | 05-14 | F | 8952 | 14822 | 0.60 |
| Waitematā | Pacific | 05-14 | M | 9479 | 16175 | 0.59 |
| Waitematā | Asian | 05-14 | F | 18357 | 38213 | 0.48 |
| Waitematā | Asian | 05-14 | M | 20114 | 41127 | 0.49 |
| Waitematā | Other | 05-14 | F | 38593 | 91606 | 0.42 |
| Waitematā | Other | 05-14 | M | 41231 | 97102 | 0.42 |
| Waitematā | Māori | 15-24 | F | 14980 | 15270 | 0.98 |
| Waitematā | Māori | 15-24 | M | 8820 | 15068 | 0.59 |
| Waitematā | Pacific | 15-24 | F | 9473 | 14117 | 0.67 |
| Waitematā | Pacific | 15-24 | M | 6761 | 13765 | 0.49 |
| Waitematā | Asian | 15-24 | F | 11169 | 22317 | 0.50 |
| Waitematā | Asian | 15-24 | M | 7968 | 22254 | 0.36 |
| Waitematā | Other | 15-24 | F | 60507 | 84644 | 0.71 |
| Waitematā | Other | 15-24 | M | 34730 | 86131 | 0.40 |
| Waitematā | Māori | 25-44 | F | 27896 | 25038 | 1.11 |
| Waitematā | Māori | 25-44 | M | 16148 | 22447 | 0.72 |
| Waitematā | Pacific | 25-44 | F | 22417 | 23531 | 0.95 |
| Waitematā | Pacific | 25-44 | M | 16141 | 21893 | 0.74 |
| Waitematā | Asian | 25-44 | F | 63142 | 105112 | 0.60 |
| Waitematā | Asian | 25-44 | M | 36078 | 86603 | 0.42 |
| Waitematā | Other | 25-44 | F | 138991 | 188079 | 0.74 |
| Waitematā | Other | 25-44 | M | 76973 | 169571 | 0.45 |
| Waitematā | Māori | 45-64 | F | 31325 | 19648 | 1.59 |
| Waitematā | Māori | 45-64 | M | 20639 | 17061 | 1.21 |
| Waitematā | Pacific | 45-64 | F | 24720 | 17082 | 1.45 |
| Waitematā | Pacific | 45-64 | M | 20739 | 16121 | 1.29 |
| Waitematā | Asian | 45-64 | F | 53064 | 63501 | 0.84 |
| Waitematā | Asian | 45-64 | M | 37467 | 49025 | 0.76 |
| Waitematā | Other | 45-64 | F | 183598 | 212873 | 0.86 |
| Waitematā | Other | 45-64 | M | 149615 | 203206 | 0.74 |
| Waitematā | Māori | 65+ | F | 12061 | 5705 | 2.11 |
| Waitematā | Māori | 65+ | M | 7673 | 4003 | 1.92 |
| Waitematā | Pacific | 65+ | F | 12343 | 7313 | 1.69 |
| Waitematā | Pacific | 65+ | M | 10403 | 5718 | 1.82 |
| Waitematā | Asian | 65+ | F | 29450 | 27275 | 1.08 |
| Waitematā | Asian | 65+ | M | 24213 | 23744 | 1.02 |
| Waitematā | Other | 65+ | F | 220030 | 152117 | 1.45 |
| Waitematā | Other | 65+ | M | 177265 | 131183 | 1.35 |

| DHB | Ethnicity | Age Band | Gender | Consults | Population | Rate |
|------------------|-----------|----------|--------|----------|------------|------|
| Counties Manukau | Māori | 00-04 | F | 15810 | 13656 | 1.16 |
| Counties Manukau | Māori | 00-04 | M | 17243 | 14851 | 1.16 |
| Counties Manukau | Pacific | 00-04 | F | 26230 | 21623 | 1.21 |
| Counties Manukau | Pacific | 00-04 | M | 27897 | 22903 | 1.22 |
| Counties Manukau | Asian | 00-04 | F | 23118 | 20975 | 1.10 |
| Counties Manukau | Asian | 00-04 | M | 27423 | 21738 | 1.26 |
| Counties Manukau | Other | 00-04 | F | 18153 | 19900 | 0.91 |
| Counties Manukau | Other | 00-04 | M | 20313 | 20931 | 0.97 |
| Counties Manukau | Māori | 05-14 | F | 17418 | 37393 | 0.47 |
| Counties Manukau | Māori | 05-14 | M | 18895 | 39952 | 0.47 |
| Counties Manukau | Pacific | 05-14 | F | 28949 | 59120 | 0.49 |
| Counties Manukau | Pacific | 05-14 | M | 30095 | 62822 | 0.48 |
| Counties Manukau | Asian | 05-14 | F | 19991 | 43179 | 0.46 |
| Counties Manukau | Asian | 05-14 | M | 23102 | 46608 | 0.50 |
| Counties Manukau | Other | 05-14 | F | 22053 | 56661 | 0.39 |
| Counties Manukau | Other | 05-14 | M | 24112 | 60864 | 0.40 |
| Counties Manukau | Māori | 15-24 | F | 23642 | 33342 | 0.71 |
| Counties Manukau | Māori | 15-24 | M | 12674 | 31800 | 0.40 |
| Counties Manukau | Pacific | 15-24 | F | 31176 | 57507 | 0.54 |
| Counties Manukau | Pacific | 15-24 | M | 21527 | 56090 | 0.38 |
| Counties Manukau | Asian | 15-24 | F | 15553 | 29689 | 0.52 |
| Counties Manukau | Asian | 15-24 | M | 11821 | 32978 | 0.36 |
| Counties Manukau | Other | 15-24 | F | 39114 | 54001 | 0.72 |
| Counties Manukau | Other | 15-24 | M | 21037 | 54820 | 0.38 |
| Counties Manukau | Māori | 25-44 | F | 47042 | 53965 | 0.87 |
| Counties Manukau | Māori | 25-44 | M | 23599 | 43399 | 0.54 |
| Counties Manukau | Pacific | 25-44 | F | 71785 | 92897 | 0.77 |
| Counties Manukau | Pacific | 25-44 | M | 48868 | 84290 | 0.58 |
| Counties Manukau | Asian | 25-44 | F | 78880 | 120993 | 0.65 |
| Counties Manukau | Asian | 25-44 | M | 50470 | 116198 | 0.43 |
| Counties Manukau | Other | 25-44 | F | 85341 | 115731 | 0.74 |
| Counties Manukau | Other | 25-44 | M | 47151 | 107545 | 0.44 |
| Counties Manukau | Māori | 45-64 | F | 51183 | 40735 | 1.26 |
| Counties Manukau | Māori | 45-64 | M | 33804 | 33809 | 1.00 |
| Counties Manukau | Pacific | 45-64 | F | 72929 | 63495 | 1.15 |
| Counties Manukau | Pacific | 45-64 | M | 59531 | 57098 | 1.04 |
| Counties Manukau | Asian | 45-64 | F | 54746 | 71134 | 0.77 |
| Counties Manukau | Asian | 45-64 | M | 44360 | 63677 | 0.70 |
| Counties Manukau | Other | 45-64 | F | 117417 | 136170 | 0.86 |
| Counties Manukau | Other | 45-64 | M | 96533 | 138905 | 0.69 |
| Counties Manukau | Māori | 65+ | F | 21808 | 12392 | 1.76 |
| Counties Manukau | Māori | 65+ | M | 14508 | 8926 | 1.63 |
| Counties Manukau | Pacific | 65+ | F | 33156 | 23527 | 1.41 |
| Counties Manukau | Pacific | 65+ | M | 29371 | 19556 | 1.50 |
| Counties Manukau | Asian | 65+ | F | 32361 | 35047 | 0.92 |
| Counties Manukau | Asian | 65+ | M | 28889 | 31875 | 0.91 |
| Counties Manukau | Other | 65+ | F | 133475 | 101604 | 1.31 |
| Counties Manukau | Other | 65+ | M | 111049 | 92530 | 1.20 |