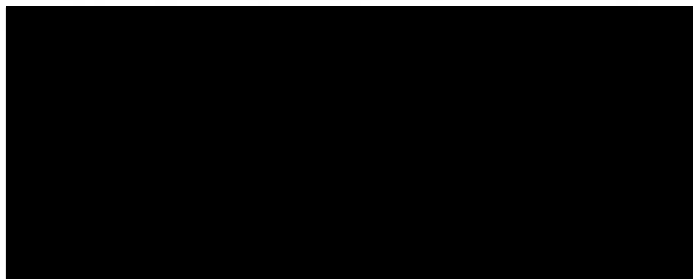


26 November 2020



Re: Official Information Act request – Non Resident Debt

I refer to your Official Information Act request dated 23 October 2020 requesting the following information:

I would like to request, under the Official Information Act, information about non-resident debt.

- 1. What was the value of treatment provided to non-resident patients in each of the last five years and in 2020 as of October 1?**
- 2. How much of that was paid in each of those years and how much was left owing?**
- 3. How much has been written off in each of those years?**
- 4. What was the largest bill racked up by a non-resident patient in that period and what was it for? If different, what was the largest un-paid bill in that period and what was it for?**

Can you break the costs down by type of treatment?

Our response is summarised in the table below (Amounts include GST) and noting that we are unable to provide the cost breakdown by type of treatment as we do not collect this information in our Accounts Payable system:

Ref	Question	2015-16	2016-17	2017-18	2018-19	2019/20	1 Jul-20 to 31 Oct-20
1	Value of Treatment invoiced to non-residents	10,442,102	14,056,956	14,591,737	16,127,317	16,375,879	3,763,988
2(a)	Amount received in the financial year ¹	7,385,610	7,070,831	6,997,366	7,390,832	11,055,719	2,991,145
2(b)	Amount owing at end of financial year	4,414,159	5,653,922	4,518,239	5,988,811	6,183,697	4,526,515
3	Amount written off (net of reversals)	2,385,028	3,180,066	4,969,954	3,814,337	3,633,769	1,875,103
4	Largest bill of a Non-resident	319,538	213,162	299,287	303,743	403,701	142,715

¹ Note - this is the total payment received for the financial year for all non-eligible patients' debt (even for debts from previous years).

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive of Te Toka Tumai (Auckland District Health Board)