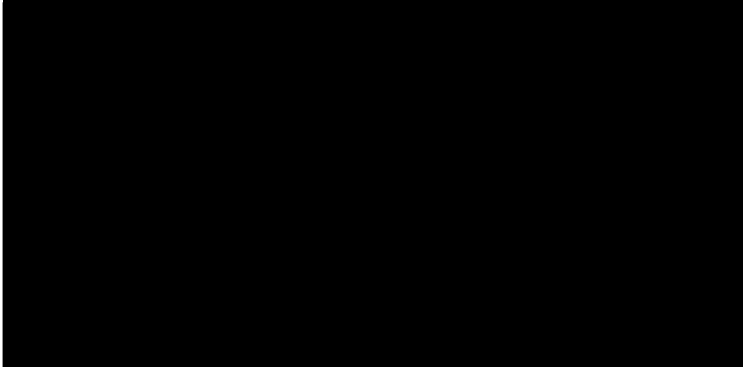


29 October 2020



**Re: Official Information Act request – GP referrals declined**

I refer to your Official Information Act request dated 30 September 2020 requesting the following information.

**Under the OIA, may I please find out how many GP referrals to hospital specialists have been declined. Can I get this information broken down by specialisation and by month, starting September 2018?**

Appended is the summary of GP referrals for FSA that were declined between September 2018 and August 2020. The data does not include referrals that were transferred to other DHBs.

While the data includes most outpatient referrals that were declined, certain specialties like Oral Health, Radiology, Community, Diabetes have not been included as they do not conform to the referral declined process.

Auckland DHB received a total of 276,749 referrals over this time period. Of these 9,795 referrals were declined (3.5%).

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE  
**Chief Executive of Te Toka Tumai (Auckland District Health Board)**

Specialisation	201809	201810	201811	201812	201901	201902	201903	201904	201905	201906	201907	201908	201909	201910	201911	201912	202001	202002	202003	202004	202005	202006	202007	202008	Total Declined Referrals received from GP	
Cardiology	19	20	48	18	44	20	16	21	20	25	41	29	20	31	27	24	13	49	24	7	14	24	21	8	583	
Cardiothoracic		1							1		1			1	1											
Dermatology	1	1	4	12	5	9	16	23	3	16	8	12	17	32	28	33	25	31	22	11	26	45	47	32	459	
Endocrinology	5	2	4	2	3	4	1	2	2		3	1	2	5	3	3	3	2	3	1	3	11	7	4	76	
Gastroenterology	21	25	31	18	24	33	30	24	33	22	30	9	18	22	29	34	21	22	22	9	16	36	29	24	582	
General Medicine	1	5	6	4	6	7	9		8	5	7	3	4	7	7	6	4	6	5	4	4	28	27	12	175	
General Paediatrics	6	2	12	5	4	3	4	8	4	8	10	2	24	3	8	6	13	6	4	2	11	12	8	8	173	
General Surgery	4	3	8	5	8	9	8	7	6	10	8	7	16	12	17	10	12	19	59	4	5	8	17	5	267	
Genetics	13	14	8	16	11	11	19	19	22	32	24	40	44	42	39	37	39	32	22	6	12	35	34	29	600	
Gynaecology	20	25	37	14	4	22	19	10	4		1		15	37	42	53	38	46	56	24	35	45	32	40	618	
Haematology	5	1	11	5	4	12		1	18	6	8	4	6	4	7	8	16	8	11	2	4	7	17	3	188	
Immunology	16	16	8	20	9	18	22	10	14	12	7	9	12	13	11	18	10	10	9	2	10	8	16	18	298	
Infectious Diseases		1	4	1	4				1	1	2	2		4	2		2	3		1	1	1	2		32	
Neurology	13	8	16	13	9	16	14	17	18		7	10	14	14	25	11	19	14	12	5	10	26	22	29	331	
Neurosurgery	2	2	1	1		1	1	3	1		1			1	2	2		2	5	2	3	2		3	35	
Oncology		1	4												6	2		1	7	1	1	1			26	
Ophthalmology	23	33	25	34	63	71	38	39	39	19	13	31	32	35	36	22	19	21	15	18	25	31	24	13	719	
ORL	38	27	38	24	24	39	37	23	31	10	25	41	30	22	24	28	20	29	22	9	11	34	31	21	638	
Orthopaedics	38	27	33	18	38	18	22	16	25	18	10	36	23	22	16	23	16	20	44	28	8	27	16	13	555	
Paediatric Dermatology	4	6	8	1	4	10	14	8	7	7	5	10	9	13	10	12	19	6	7		6	10	6	10	182	
Paediatric Endocrinology	4	3	3	4	1	5	7	2	8	4	12	6	7	7	5	1	4	1	6		2	4	4	5	105	
Paediatric Gastroenterology	20	15	13	15	11	12	12	6	15	11	19	14	19	15	16	14	14	5	8	3	5	3	8	14	287	
Paediatric Haem/Onc	3	5	3	6	5	5	4	4	5	4	3	7	1	4	4	3		1							69	
Paediatric ORL				1	1	3	2	2	4	2	8	7	6	7	11	5		5	4	1	5	2		3	79	
Paediatric Orthopaedics	14	22	27	22	18	23	25	9	21	10	24	23	20	25	34	20	28	22	42	4	18	23	39	24	537	
Paediatric other services	3	7	2	8	5	7	10	14	13	6	8	6	7	10	13	8	6	7	11	1	4	6	4	7	173	
Paediatric Surgery	28	34	47	22	24	40	15	10	22	29	21	16	23	17	29	28	16	20	14	8	17	17	7	15	519	
Renal Medicine	5	6	8	3	6	7	3	4	1	1	3	6	3	5	12	6	6	9	6		7	7	4	6	123	
Respiratory Medicine	12	10	10	11	15	13	18	19	13	7	17	9	20	18	22	21	31	45	77	15	13	16	15	13	460	
Rheumatology				1	1			2		1		1	7	3	9	2	5	5	2		3	5	7	4	58	
Pain Service																										
Urology	13	22	12	13	5	10	8	11	8	12	26	18	13	18	17	22	16	17	19	6	16	14	29	45	390	
Vascular Surgery	12	10	12	8	9	15	16	7	11	8	15	20	22	33	39	27	46	32	23	6	16	32	13	20	452	
Grand Total	343	354	445	325	365	443	391	321	378	286	359	378	430	482	552	489	462	497	561	186	305	521	489	433	9795	