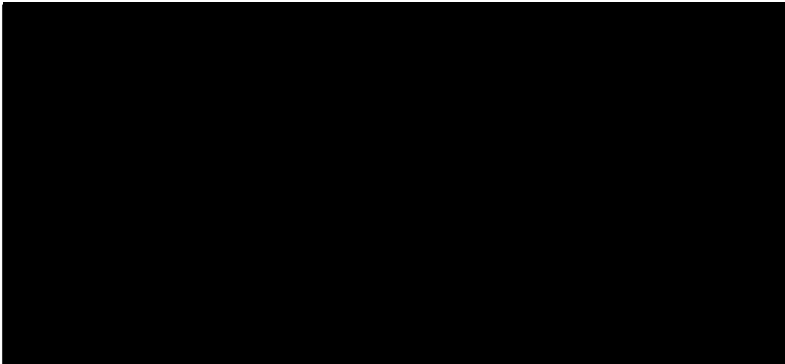


6 August 2020



**Re Official Information Request – Data on pharmacy assistants**

I refer to your official information request dated 23 July 2020 requesting the following information:

**I am writing to request the number of patient complaints made to the DHB in the past five years, broken down by each year, 2015 to 2019.**

**Pursuant to section 12 of the Official Information Act 1982, APEX requests the data and/or information held by your District Health Board, with regards to Pharmacy Assistants, Trainee Pharmacy Technicians, Pharmacy Technicians, Intern Pharmacists, and Pharmacists. Could you please provide the following information:**

**We require:**

- 1. The actual number of Pharmacists – i.e. headcount.**
- 2. The actual number of Pharmacy Technicians – i.e. headcount**
- 3. The actual number of Pharmacy Assistants – i.e. headcount**
- 4. The number of employees, broken down into Pharmacists, Technicians, and Assistants on each salary step**

**For continuing professional development for DHB employed pharmacy staff:**

- 5. Total budget for 2018 and 2019 financial years**
- 6. Total spend for 2018 and 2019 financial years**

A breakdown of:

7. Spend on training for qualifications including technicians level 5 and 6, pharmacist prescriber, and postgraduate diploma in clinical pharmacy.
8. Spend on all other professional development

Auckland DHB employ 93 Pharmacists, 44 Pharmacy Technicians and 23 Pharmacy Assistants (excluding contractors and casuals). The number of employees on each salary step is included in the table below.

#### Pharmacists

Step	Salary	Number
16/17		*
15		4
14		*
13		6
12		6
11		9
10		8
9		7
8		17
7		11
6		7
5		10
4		3
1/2/3		3

#### Designated Pharmacy Technicians

Step	Salary	Number
8		*
7		*
6		4
5		22

**Pharmacy Technicians- Qualified**

Step	Salary	Number
5		*
4		2
3		2
2		8
1		2

**Pharmacy Assistants**

	Salary	Number
4		6
3		3
2		5
1		6

*\* Information for categories with fewer than 3 to 5 individuals have been withheld under s.9(2)(a) in order to protect the privacy of these individuals*

**PROFESSIONAL DEVELOPMENT - PHARMACY ACTUAL/BUDGET**

	Budget	Actual	Budget	Actual
	2018-2019		2019-2020	
<b>In-patient Pharmacy</b>	65,280	137,380	56,808	123,698
<b>PAPU</b>	42,024	12,770	39,144	4,004
<b>Retail</b>	10,344	9,668	10,476	13,990
	<b>117,648</b>	<b>159,818</b>	<b>106,428</b>	<b>141,692</b>

Pharmacists	Technicians	Total
\$38,572.22	\$8,098.96	\$46,671.18
\$37,395.70	\$3,660.09	\$41,055.79
<b>\$75,967.92</b>	<b>\$11,759.05</b>	<b>\$87,726.97</b>

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE  
**Chief Executive**