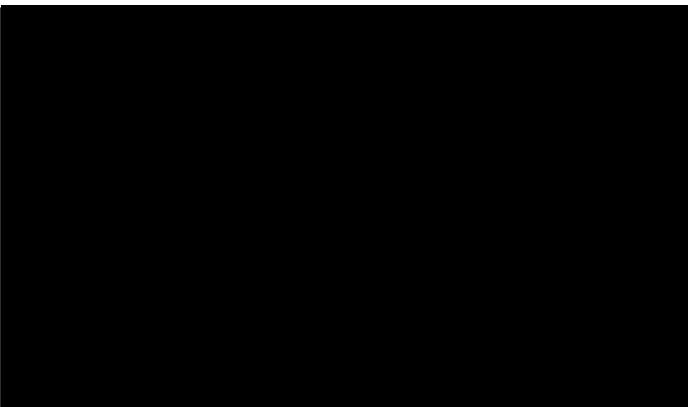


7 February 2020



Re Official Information Request – Plans, Procedures and Protocols for dealing with any eruption at Whakaari/White Island

I refer to your official information request dated 15 January 2020 requesting the following information:

May I request under the Official Information Act:

All plans, procedures and protocols ADHB had for dealing with any eruption at Whakaari / White Island which were current and in use BEFORE the 9 December 2019 eruption.

Auckland DHB has no specific plans for a Whakaari/White Island eruption but we do have plans for this kind of emergency event occurring.

Auckland DHB actively prepares for emergency events so that it can continue to deliver services to adequate standards within appropriate timeframes. The Auckland DHB Major Incident Plan outlines response procedures for the Auckland DHB Incident Management Team to manage the impact of major incidents on Auckland DHB's service provision. The Major Incident Plan is generic, designed to enable a consistent yet flexible approach to coordination, cooperation and communication when responding to an emergency event.

As part of the Whakaari/White Island eruption, St John enacted their Mass Casualty Plan for the Whakaari/White Island response which Auckland DHB contributed to writing.

I trust this information answers your questions.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours faithfully



Ailsa Claire, OBE
Chief Executive