

## Our Strategic Priorities



### Te Tiriti o Waitangi in action

Support a tangata whenua/mana whenua led change to deliver mana motuhake and Māori self-determination in the design, delivery and monitoring of health care.

Develop transformation processes with a long-term view, to give effect to the Treaty principles of: partnership; active protection; equity and options.

Develop a whenua ki te whenua, life course approach, to redesign work.

Support the expression of hauora Māori models of care.



### Eliminate inequity

Embed principles of equity and take action:

- Protect Māori Indigenous rights
- Build a common understanding of equity and causes
- Support Māori-led responses
- Support Pacific-led responses
- Strengthen network of primary and community care
- Dismantle policies and drivers that cause inequity



### People, patients and whānau at the centre

Invest in a greater range of supports that 'stand beside' patients and whānau, and actively support self-directed care.

Connections and partnerships exist with communities, to achieve shared health service planning and delivery, focussed on areas and groups with the highest need (our localities approach).

Improve experience by partnering with people and service users in the design, in the delivery and evaluation of services (co-design).



### Digital transformation

Insights and Intelligence - enhance data management and data analytics

Digital Health Services:

- Integrate care solutions – digital solutions that support integrated care
- Core clinical systems – integrated paper-lite core clinical information systems

Workforce and Business systems – enhance tools to foster organisational effectiveness



### Resilient services

Deliver safe and flexible health care with our population in the Covid-19 pandemic response.

Deliver sustainable benefits from the agile and rapid adaption programmes across the provider, focussing on step-change.

Implement agreed continuous improvement initiatives.

Deliver regional approaches in planned care, including changes to vulnerable services and gains in the equity pathways.

Deliver large scale capital investments on time and budget.

## Our Organisational Pillars

### People, Culture and Values

Strengthening our culture and building capability.

- Strengthen our organisational culture and values
- Build capability to achieve equity
- Grow and develop ngā kaimahi Māori
- Create a healthy workplace through Kia Ora tō Wāhi Mahi
- Attract and grow a workforce fit for the future
- Make it easier to work here

### Quality, Safety, and Risk (QSR)

Supporting excellent patient and staff outcomes through:

- System reliability and a proactive approach to risk management
- Integrating QSR, so it becomes a core part of everyone's role
- Moving from data to intelligence to inform insights, learning and action
- Providing leadership and oversight

### Commissioning services for our populations' needs

Planning, developing, sourcing and monitoring service delivery systems to achieve the best outcomes for our population.

### Financial Sustainability

Delivering our services within budget. A focus on service improvement which adds value to our patients and stakeholders.

## Our Purpose

Support our population to be well and healthy

Manage within our means

Put hauora for patients and their whānau at the heart of our transformation work

Commission health and disability services across the whole system mai te whenua ki te whenua/ mō te katoa

Provide specialist healthcare services to patients and whānau from the Northern Region, across districts, and New Zealand

## Our Vision

Kia kotahi te oranga mo te iti me te rahi o te hāpori

Healthy communities,  
World-class healthcare,  
Achieved together

Te Toka Tumai  
Auckland District Health Board  
**Strategy to 2023**